

## **APPENDICES**

# **Clear Bag Requirements for Garbage: A Better Practice of Innovative Recycling Program Compliance?**

## **Report on the Clear Garbage Bag Program in Centre Hastings and Madoc Township**

**(E & E Fund Project Number 312)**



**Stewardship**  
ONTARIO

**Prepared by:**

**Allison Ross  
Independent Consultant  
Belleville, Ontario  
Email: [aeross77@gmail.com](mailto:aeross77@gmail.com)**

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## Appendix 1 Visual Display of Clear Garbage Bag Requirements

All garbage must be placed in clear bags.



Tinted, opaque, or solid coloured bags are not acceptable.



Placing non-clear bags full of garbage inside the clear bag is not permitted. The only exception is the one 'privacy bag' (maximum size of 20 by 22 inches).



## **Appendix 2**

## **Media Invitation for Program Launch**



**December 3, 2007**

### ***Invitation to the Media Launch of a New Program to help Reduce Recyclables ending up in Centre Hastings Landfill***

*To all interested representatives of the media and press:*

*Representatives from Madoc Township and Centre Hastings are pleased to invite you to the official media launch for an upcoming program to help boost recycling in the community. As of January 7, 2008, a new waste diversion program will be implemented.*

*We are excited to introduce this new program to encourage recycling and reduce material going to landfill.*

*Date: Monday December 10, 2007*

*Time: 10:00 am*

*Location: Centre Hastings Municipal Office  
11379 Highway #62  
R.R. #5  
Madoc, ON  
K0K 2K0*

*Please RVSP by Friday December 7, 2007.*

#### **Contact Information:**

*Allison Ross  
Special Projects Coordinator  
Quinte Waste Solutions  
270 West St.  
Trenton, ON K8V 2N3  
(613-394-3345)*



### **New Year's Resolution for Madoc Township and Centre Hastings**

#### ***For Immediate Release***

December 10, 2007 - The Municipality of Centre Hastings and Madoc Township have made a New Year's resolution to increase recycling and extend the lifespan of the landfill. In order to boost recycling efforts in the community, a clear bag program for garbage will start January 7, 2008. The clear bag requirement will apply to curbside waste collection and to garbage deposited at the Centre Hastings landfill.

An 'acceptable' clear plastic bag is one that is transparent or see-through and does not include tinted or solid colours. Using clear bags for garbage prompts people to separate their recyclables from the waste, and it helps the collectors and the landfill attendants ensure that recyclables are not placed in the garbage. Quinte Waste Solutions has conducted research on clear bag programs across North America. The main finding was that the use of clear bags contributes to an increase in recycling.


There has been a growing concern about the amount of recyclables being placed in the Centre Hastings landfill and this requires urgent attention. Councillor Shelby Kramp-Neuman, Chairman of the Landfill Committee for Centre Hastings, supports the initiative. "The people of Centre Hastings will soon adapt to clear bags and recognize the significant reduction in their garbage going to their landfill site. We are a municipality encouraging recycling! Help us be part of the Green Solution".

The new requirements are simple and local retailers have been informed about the changes. All garbage must be placed in clear bags. Smaller opaque bags full of garbage, are not permitted to be placed in clear bags because this defeats the purpose of the program. There is only one exception in order to address privacy concerns. People may place one small opaque bag (maximum of 20 by 22 inches) full of garbage in each clear bag if desired. This is considered a 'privacy bag'.

"Clear garbage bags are a method to reduce recyclables from going in the landfill site. The cost savings and longer use of landfill site will benefit all residents of Madoc Township". (*Charles Robinson, Councillor for Madoc Township*)

Clear bags are among the most promising means of cutting garbage. Although the program commences January 7, 2008, residents will be given a one-month grace period to help them adjust to the new changes. Enforcement of the clear bag requirement will start February 4, 2008.


For more information, please contact Madoc Township (613-473-2677), the Municipality of Centre Hastings (613-473-4030), or Allison Ross, Special Projects Coordinator, Quinte Waste Solutions (613-394-3345)




# A Recycling Reminder

Hang this on your wall!


Place these items in your blue box




**Metal Cans & Foil**  
Rinse cans. Place metal lids in a can, pinch closed and put loose in blue bin. Do not put aluminum cans inside tin ones. Include clean aluminum foil and pie plates. Flattened cans save space!  
**No pots and pans, cigarette or butter wrappers or scrap metal. Avoid putting pop cans inside other cans.**



**Empty Aerosol and Paint Cans**  
Make sure metal containers are empty. Take lids off the paint cans to let them dry, and place in the blue bin — don't bag them.  
**No containers with product, paint cans larger than 4 litres (1 gallon), plastic paint cans, propane cylinders or other hazardous waste.**




**Plastic Containers**  
Rinse containers for soft drinks, detergents, juice, bleach, shampoo, dairy products as well as clear and foam plastic cups, trays and packaging. Flatten soft drink containers and replace lids. All plastics with the numbers 1 to 6 on the bottom are OK.  
**No blister or bubblepacks, prescription containers or toys.**



**Glass Bottles & Jars**  
Place bottles and jars loose in the blue box (preferably on top). Don't bag them.  
**No other types of glass such as kitchenware, ceramics, dishes, drinking glasses, window glass, light bulbs or mirrors.**

**Call the Recycling Hotline**  
**1 800 210-0762**



**Visit our web site**  
[www.quinterecycling.org](http://www.quinterecycling.org)

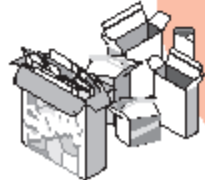
**Boxboard and Mixed Paper**  
Bundle junk mail and office paper separately from Boxboard. Flatten and stuff boxboard into a large box. Boxboard includes cereal, shoe and detergent boxes as well as rinsed milk and juice cartons, paper bags, tetra paks, sugar & flour bags, juice boxes, cardboard tubes, books (hardcover & paperback), egg cartons and other clean paper packaging.  
**No tissue, paper towel or laminated paper. Do not put paper loose in blue bin.**


**Plastic Bags**  
Stuff clean, dry plastic bags into a plastic bag and tie handles. Include rinsed milk pouches, grocery, bread, dry cleaning, frozen vegetable and blue newspaper bags as well as outer wrapper from toilet and hand tissues. Remove food residue, stickers and receipts.  
**No meat, cheese or stretch wrap, cereal box liners or chip bags.**

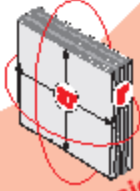
**Corrugated Cardboard**  
Flatten and bundle corrugated cardboard boxes into a maximum size of 30" x 30" x 8" bundles. Only broken down and banded boxes will be collected.  
**No waxed boxes, soiled pizza boxes.**


**Newspapers & Magazines**  
Place newspapers, inserts, phone books, magazines and catalogues in a plastic bag next to your blue bin.  
**No soiled newspapers.**


Place these items beside the blue box











## Appendix 5 - Clear Bag Program FAQ Sheet Distributed to the Public and Media



# Clear Bag Program for Garbage

## Frequently Asked Questions

### After program enforcement starts June 2<sup>nd</sup>, what will happen if I do not cooperate?

Non-compliant bags will be left at curbside and will not be accepted at the landfill. This includes clear bags that contain recyclables and/or household hazardous waste, and non-clear bags.

### Why do we have to use clear bags for garbage?

We are using clear bags to increase recycling and decrease the material ending up in landfill. The research conducted by Quinte Waste Solutions on clear bag programs across North America, clearly indicates that this is a successful method for boosting recycling. Every effort must be made to extend the life of our landfill.

### What are clear bags?

Clear bags are completely transparent or see-through and do NOT include tinted or solid coloured bags including white bags.

### What should I do if I use non-clear grocery bags or non-clear 'kitchen catcher' bags for garbage?

These non-clear bags should be emptied and placed loose into the clear bag or recycled if not soiled. Any size of a non-clear bag full of garbage is not permitted to be placed inside the clear bag because this defeats the purpose of the initiative. The only exception is the 'privacy bag' noted below.

### What is a 'Privacy Bag'?

Out of consideration for people's privacy, one opaque or solid coloured 'privacy bag' full of garbage is allowed to be placed in the clear bag. The maximum size of this 'privacy bag' is 20 by 22 inches.

**Is it OK to place clear bags full of garbage (ex. clear 'kitchen catchers') inside the main clear bag?** Yes, because they are clear. However, we encourage people to reuse their 'kitchen catchers' as much as possible.

### Points to remember:

- The size of the clear plastic bag should be *approximately* 91cm (26 inches by 36 inches).
- The maximum weight for curbside garbage (including the container or clear plastic bag) is 18 kg (40 pounds).
- Plastic polyethylene bags (ex. grocery bags) can be placed in recycling if they are clean and not soiled.

**I try to reduce my waste as much as possible. As a result, I only have one small bag of garbage per collection period. Will my garbage be picked up if I place it in a 'privacy bag' (no larger than 20 by 22 inches)?**

Yes, it will be picked up.

## Appendix 6 Sample of a Newspaper Advertisement



### Attention Residents of Madoc Township and Centre Hastings

Starting Monday January 7, 2008, garbage has to be placed in clear bags and must not contain recyclables. There will be a one-month grace period with enforcement starting February 4, 2008.



#### What is a 'clear bag'?

It is completely transparent/see through and does not include tinted or solid colour bags.



### Our New Year's Resolution is to Increase the Lifespan of our Landfill

For more information, please access the following web sites:  
[www.madoc.ca](http://www.madoc.ca) or [www.centrehastings.com](http://www.centrehastings.com)  
[www.quinterecycling.org](http://www.quinterecycling.org)

## Appendix 7

### Residential Recycling Tonnage Collected Breakdown of Results by Area

6 months after Enforcement started in June 2008 Compared to Same Timeframe in 2007

Timeframe for Recycling Collected	Huntingdon Township	Village of Madoc	Centre Hastings (Huntingdon and Village of Madoc )	Madoc Township	Entire Area (all of Madoc Township and Centre Hastings)
<b>2007:</b> June to November Inclusive	109.86	95.88	205.74	75.81	281.55
<b>2008:</b> June to November Inclusive	111.93	116.61	228.54	77.09	305.63
Total Change	+ 2.07	+20.73	+22.80	+1.28	+24.08
<b>Percent Change</b>	<b>+2%</b>	<b>+22%</b>	<b>+11%</b>	<b>+2%</b>	<b>+9%</b>

Please note: The figures include recycling collected from curbside and the recycling depot.

## Appendix 8

### Average Number of Full Garbage Bags Set Out per Participating Household Based on the Supplementary Data

The supplementary data in the tables below show that the average number of garbage bags set out per household per week was within the two-bag limit when the clear bag program was in place. This data indicates that most people were already complying with the two-bag limit when it was introduced in September 2008.

**Visual Curbside Assessment:** (sample size of approximately 138 households)

<b>Average Number of Full Garbage Bags Set Out per Household per Week (based on actual set-outs)</b>			
	<b>Voluntary Clear Bag Program</b>	<b>Clear Bag Requirements Enforced</b>	
<b>Location</b>	<b>April 2008</b>	<b>June 2008</b>	<b>July 2008</b>
Madoc Township	1.1	0.9	1.0
Centre Hastings	1.5	1.3	1.4
Entire Study Area	1.4	1.2	1.3

**Pre and Post Program Telephone Surveys** (sample size of 100 households)  
Participants were asked how many garbage bags worth of material they set out on average.

<b>Average Number of Full Bags Set Out per Household per Week</b>		
<b>Location</b>	<b>Pre-Program Survey Nov. 2007</b>	<b>Post-Program Enforcement Survey - Aug. 2008</b>
Madoc Township	0.8	0.5
Centre Hastings	1.2	0.8
Entire Study Area	1.1	0.7

**Visual Curbside Component of Waste Audit** (sample size of 30 households)

<b>Average Number of Full Bags Set Out Per Household (based on actual set-outs)</b>		
<b>Location</b>	<b>Pre-Program - Sept. 2007</b>	<b>Two-Bag Limit Introduced Sept. 2008</b>
Madoc Township	3.8	1.6
Centre Hastings	2.1	1.1
Entire Study Area	2.4	1.2

## Appendix 9

## Pre-Program Telephone Survey Questionnaire

Hello, my name is \_\_\_\_\_ and I'm calling from Quinte Waste Solutions. We are responsible for waste diversion services for your area. I am collecting information on people's waste disposal practices in order to improve our services. I would appreciate a few minutes of your time to answer some questions. Are you a head of the household? *If not, ask to speak to a head of the household (ie. one of the main adults in household). If no adult at home, explain you will call back and discontinue the call. If you have contacted a non-residential place such as a business, discontinue the call.* Are you a permanent or seasonal resident? *Please discontinue call if they are not a permanent resident.*

### 1. Which area do you reside in?

- Village of Madoc                       North Huntingdon Township
- South Huntingdon Township         Madoc Township

### 2. a) Do you live in:

- a detached or semi-detached house                       an apartment

### b) Do you live in an:

- urban area (Village of Madoc)                       rural area with property of 1 acre or more
- rural area with property of less than 1 acre

### 3. a) How many people live in your household? \_\_\_\_\_

b) No. of adults (18 years of age and older): \_\_\_\_\_

c) No. of children (under 18 years of age at home): \_\_\_\_\_

### 4. a) Do you recycle?    Yes    No

### If no: What are the main reasons why you do not participate in recycling?

*Recorder – please refer to recycling chart to record response.*

### If yes:

b) Do you mainly place your recyclables:     on the curbside     at the recycling depot  
*If they mainly use the recycling depot, ask why?*

### c) How often do you place your recyclables at the curbside?

- weekly                       every second week
- once per month     less often – how often do you take out recyclables? \_\_\_\_\_

**d) How often do you place your recyclables at the recycling depot?**

- weekly                       every second week  
 once per month       less often – how often do you take out recyclables? \_\_\_\_\_

**e) Who in your household is mainly responsible for collecting recyclables in the house and putting them in your recycling box or containers? (If more than one person, check all that apply)**

- mother                       dad                       children                       other: \_\_\_\_\_

**f) Who in your household is mainly responsible for taking the recycling box to the curb or taking recyclables to the recycling depot? (If more than one person, check all that apply)**

- mother                       dad                       children                       other: \_\_\_\_\_

**g) What do you use to place your recyclables on the curbside?**

- Recycling in BlueBox  
 Recycling in other: What is used? \_\_\_\_\_

**h) On average, how many blue boxes do you use? \_\_\_\_\_ Do you need more blueboxes?**

\_\_\_\_\_ (for question above, round to nearest quarter)

**If yes, how many?** \_\_\_\_\_

**i) What are the main reasons why you participate in recycling?**

*Recorder – please refer to recycling chart to record response.*

**5. a) Do you recall receiving information about what can be recycled?**  Yes  No

**b) Do you still have it?**  Yes  No

**c) Is it the 12 page annual QWS calendar?**  Yes  No

**6. What is the most useful way of providing information to you about the recycling program?**

- advertisements in newspapers                       flyers/calendars/brochures sent to household  
 web site                       other:  
\_\_\_\_\_

**7. a) Do you compost food scraps from the kitchen?**  Yes  No

**If no:** What are the main reasons why you do not compost food scraps?

*Recorder – please refer to the composting - food scraps chart to record response.*

**If yes:** What are the main reasons why you compost food scraps?

*Recorder – please refer to the composting - food scraps chart to record response.*

b) Do you compost leaf and yard waste?  Yes  No

**If no:** What are the main reasons why you do not compost leaf and yard waste?

*Recorder – please refer to the composting - yard waste chart to record response.*

**If yes:** What are the main reasons why you compost leaf and yard waste?

*Recorder – please refer to the composting - yard waste chart to record response.*

**8. Where do you place your compostable material? (implying pre-compostable organics, not post)**

backyard composter  other: \_\_\_\_\_

**9. Would you be supportive of curbside collection of organic waste?**

*Note the interviewer: this may require explaining (ex. Householders would put organic waste such as kitchen food scraps in a small green cart, which would then be placed at the curbside for pick-up by a collection truck)*

very  somewhat  not sure  not supportive

**10. How often do you put out your garbage on the curbside?**

weekly  bi-weekly  
 once per month  less often – how often do you take out your garbage? \_\_\_\_\_

**11. On average, how many garbage bags do you normally place at the curbside each collection time? \_\_\_\_\_**

**12. What do you use for placing your garbage on the curbside?**

i) Garbage in plastic bags:  Yes  No *If no, go to 12. ii)*

What size?  standard  Other \_\_\_\_\_

Colour?  black  dark green  orange  yellow  Other: \_\_\_\_\_

Opaque?  Yes  No

**(meaning a solid colour or NOT transparent/see through)**

ii) Garbage in a container:  Yes  No *If no, go to 12. iii).*

What size?  standard  Other \_\_\_\_\_

Describe:  Plastic  Metal  Rubber  Other: \_\_\_\_\_

12. iii) a) Do you dispose of your garbage any other way? *If no, go to question 13.*

- Wood Stove
  Burn Barrel
  Other: \_\_\_\_\_

b) What items are disposed of in this manner? *(interviewer – please check-off response in chart)*

Item	Wood Stove	Burn Barrel	Other
paper/boxboard/cardboard			
product packaging including plastic			
food scraps			
other items – identify below:			

13. Can you please indicate which level of education is most descriptive?

- some secondary school
  completed secondary school  
 some university or college
  completed university or college

14. Which age group would you fall into?

- 18 – 30
  31 – 40
  41 – 50
  51 – 60
  61 or over

**Thank you very much for participating in our questionnaire. Do you have any questions you would like to ask me? Have a good day/evening.**

## Appendix 10

## Post-Program Telephone Survey Questionnaire

Hello, my name is \_\_\_\_\_ and I'm calling from Quinte Waste Solutions. We are responsible for waste diversion services for your area. I am collecting information on people's waste disposal practices in order to improve our services. I would appreciate a few minutes of your time to answer some questions. Are you a head of the household? *If not, ask to speak to a head of the household (ie. one of the main adults in household). If no adult at home, explain you will call back and discontinue the call. If you have contacted a non-residential place such as a business, discontinue the call.* Are you a permanent or seasonal resident? *Please discontinue call if they are not a permanent resident.*

### 1. Which area do you reside in?

- Village of Madoc                       North Huntingdon Township  
 South Huntingdon Township         Madoc Township

### 2. a) Do you live in:

- a detached or semi-detached house                       an apartment

### b) Do you live in an:

- urban area (Village of Madoc)                       rural area with property of 1 acre or more  
 rural area with property of less than 1 acre

### 3. a) How many people live in your household? \_\_\_\_\_

b) No. of adults (18 years of age and older): \_\_\_\_\_

c) No. of children (under 18 years of age at home): \_\_\_\_\_

4. This survey covers the themes of recycling, composting, and garbage. Compared to last year (2007), do you reflect more on your overall waste disposal habits & try to separate more items from garbage now?

- Yes     No

5. a) Do you recycle?     Yes     No

#### **If no: What are the main reasons why you do not participate in recycling?**

*Recorder – please refer to recycling chart to record response. Continue with applicable questions in this box and then go to question 6.*

i) Did you recycle last August 2007?  Yes     No *If yes, ask the 2 questions below:*

ii) How often did you put your recyclables at the curbside for last August 2007?

- weekly     every second week     every third week     never  
 once per month     less often – how often do you take out recyclables? \_\_\_\_\_

iii) On average, how many blue boxes worth of material did you place out per collection period last August 2007? (round to nearest 1/4 and take into account frequency of collection) \_\_\_\_\_

**If yes:**

**b) Do you mainly take your recyclables:**  to the curbside  to the recycling depot ?  
*If they mainly use the recycling depot, ask why?*

---

**c) What do you use to take your recyclables to the curbside or to the depot?**

- Recycling in BlueBox
- Recycling in other: What is used? \_\_\_\_\_

*Caller: Ask this question if they take recyclables to the curbside.*

**d) How often do you put your recyclables at the curbside?**

- weekly  every second week  every third week
- once per month  less often – how often do you take out  
recyclables? \_\_\_\_\_

*Caller: Ask this question if they take recyclables to the depot.*

**e) How often do you place your recyclables at the recycling depot?**

- weekly  every second week  every third week
- once per month  less often – how often do you take out  
recyclables? \_\_\_\_\_

**f) In terms of quantity, are you recycling more than you did last August 2007?**

- Yes  Same  Less

*If yes, go the question h.*

**g) You are not recycling more because:** (check all that apply)

- you already recycled fully  you are purchasing less products  
(ex. less people living in household)
- you are placing recyclables in privacy bag  still placing remaining recyclables in garbage
- other: \_\_\_\_\_

**\*\*\*\*\* Please go to question 4 i) now.**

**h) Please indicate which statements explain why you are recycling more.**

- to comply with clear bag requirements  believe it is the right thing to do
- want to help extend the lifespan of landfill  other: \_\_\_\_\_

i) **On average, how many blue boxes worth of material do you use per collection period?**  
\_\_\_\_\_ (For question above, round to nearest quarter and factor in frequency when determining weekly total. If you also include total they take to the depot – please state ‘depot’ and factor in frequency when determining weekly total) **Do you need more blueboxes?** \_\_\_\_\_ **If yes, how many?** \_\_\_\_\_

j) **On average, how many blue boxes worth of material did you place out per collection period last August 2007?** \_\_\_\_\_ (Round to nearest quarter and please note: adjust total to account for if they did not place out every collection)

k) **What are the main reasons why you participate in recycling?**  
*Recorder – please refer to recycling chart to record response.*

## Organics

6. a) **Do you compost food scraps from the kitchen?**  Yes  No

**If no:** What are the main reasons why you do not compost food scraps?

*Recorder – please refer to the composting - food scraps chart to record response.*

**If yes:** What are the main reasons why you compost food scraps?

*Recorder – please refer to the composting - food scraps chart to record response.*

b) **Do you compost leaf and yard waste?**  Yes  No

**If no:** What are the main reasons why you do not compost leaf and yard waste?

*Recorder – please refer to the composting - yard waste chart to record response.*

**If yes:** What are the main reasons why you compost leaf and yard waste?

*Recorder – please refer to the composting - yard waste chart to record response.*

*Caller – only ask question 7 if they answered yes to question 6a) and/or 6b).*

**7. Where do you place your compost material? (implying pre-compostable organics, not post)**

backyard composter  other: \_\_\_\_\_

**8. In comparison to your waste disposal habits in the fall of 2007, please indicate if your composting habits have changed for a) food scraps and b) LYW**

I stopped composting  food scraps  LYW

I have never composted  food scraps  LYW

I started to compost  food scraps  LYW

I am now composting more  food scraps  LYW

No change in the amount of  food scraps composted  LYW composted

**9. Would you be supportive of curbside collection of organic waste?**

*Note to caller: this may require explaining (ex. Householders would put organic waste such as kitchen food scraps in a small green cart, which would then be placed at the curbside for pick-up by a collection truck)*

- very       somewhat       not sure       not supportive

## Garbage

**10. How often do you put out your garbage on the curbside?**

- weekly       every 2 weeks       every 3 weeks  
 once per month       less often – how often do you take out your garbage? \_\_\_\_\_

**11. a) On average, how many bags worth of garbage do you normally put at the curbside each collection time? (round to the nearest quarter and take into account frequency) \_\_\_\_\_**

**b) How many bags worth of garbage did you put at curbside per collection last August 2007? (round to the nearest quarter and take into account frequency) \_\_\_\_\_**

**12. What do you use for putting your garbage on the curbside?**

**a) Garbage in plastic bags:**     Yes       No *If no, go straight to 12 b). If yes, continue.*

**What size?**     standard     Other \_\_\_\_\_

**Are any of the bags**     clear     solid coloured     tinted: \_\_\_\_\_  Other: \_\_\_\_\_

**b) Garbage in a container:**     Yes       No *If no, go straight to 13. If yes, continue.*

**What size?**     standard     Other \_\_\_\_\_

**Describe:**     Plastic     Metal     Rubber     Other: \_\_\_\_\_

**13. How often do you use a privacy bag?**

- every collection     sometimes (every second/third collection)     rarely     never

**14. Have you ever placed recyclables in the:**

a) privacy bag?     How often?     usually     sometimes (second/third collection)     rarely

b) clear bag?     How often?     usually     sometimes (second/third collection)     rarely

**15. a) Do you dispose of your garbage any other way? If no, go to question 15 c).**

- No       Wood Stove       Burn Barrel       Other: \_\_\_\_\_

**15. b) What items are disposed of in this manner?**

*(please read items in first column of chart and state Y for yes or N for no)*

Item	Wood Stove	Burn Barrel	Other
paper/boxboard/cardboard			
product packaging including plastic			
food scraps			
other items – identify below:			

**15. c) Did you dispose of your garbage any other way last August 2007?**  Yes  No  
**If yes, what did you do differently?** *(caller - please indicate on chart above)*

**16. When comparing your present waste disposal habits to that of the Fall of 2007 for HHW, please indicate the statement that best applies to your situation:**

***HHW***

- I no longer dispose HHW into my garbage
- I never disposed it into my garbage
- I dispose less into my garbage
- I dispose more into my garbage
- I dispose the same amount into my garbage

**17. Can you please indicate which level of education is most descriptive?**

- some secondary school  completed secondary school
- some university or college  completed university or college

**18. Which age group would you fall into?**

- 18 – 30  31 – 40  41 – 50  51 – 60  61 or over

**Thank you very much for participating in our questionnaire. Do you have any questions you would like to ask me? Have a good day/evening.**