

Municipal Fact Sheet: What You Need to Know About the MHSW

As the landscape changes, we're committed to working with you, as priority service providers, to continue delivering cost-effective and efficient collection services to a growing number of Ontarians across the province.

Service agreements: our approach

Principles: Our approach to developing new service agreements is grounded in several basic principles that are directly tied to the program's mandated waste diversion objectives:

- Enhance the reach, efficiency and effectiveness of the MHSW program
- Offer fair and reasonable compensation for demonstrably efficient and productive services
- Simplify program reporting obligations for municipalities and strengthen our relationships and support services.

Haven't begun discussions with us yet?

Be prepared to discuss your current collection activities and results, program efficiency and productivity, depot hours, collection events (where applicable), and plans to drive continuous improvement.

Planning a collection event?

If you will be providing a collection event for MHSW within the next six weeks, please contact Jeff Rayner, senior manager, relationship and partnership development, at 1-888-288-3360, ext. 183 (or locally at 416-323-0101), to ensure that funding and reporting needs are clearly understood and addressed.

Priority outreach: While we are committed to reaching out to every municipality, our first priority has been connecting with those that operate permanent or seasonal collection depots or account for a high-volume of MHSW collection and/or service larger populations.

We have been working with municipalities to collect information on operating costs, depot hours and planned events, and analyzing the data provided by municipality type, geographic location, tonnage collected and cost efficiency. This information has been helpful in understanding the range of service delivery and when discussing partnership terms and formalizing service agreements.

Our goal is to continue delivering services through municipal channels, while establishing business relationships with other service providers who can help set up, expand and optimize the network of services required for an effective and cost-efficient program.

New material types

With the launch of the consolidated MHSW Program on July 1, 2010, industry will be responsible for 22 material types, including the nine covered under phase one of the program. The expanded program includes aerosol containers; all batteries (rechargeable and single use); corrosives and irritants, such as drain cleaners, household bleaches, cleaning products and detergents; fertilizers, including supplements and micro-nutrients; portable fire extinguishers; flammables, including solvents, gasoline, automotive additives and other assorted flammables; fluorescent tubes and bulbs; paints and coatings; pesticides, herbicides and fungicides; pharmaceuticals; sharps, including syringes, needles, lancets and pens, and more.

New vendor standards

With the launch of phase two of the MHSW Program, we've introduced new vendor standards for each of the material types covered.

http://www.stewardshipontario.ca/sites/default/files/SO_Collection-Standards.pdf

For more information, view the program Rules, which include detailed descriptions for each new material, on the Stewardship Ontario website:

http://www.stewardshipontario.ca/sites/default/files/2010_2011_cmhsw_rules.pdf